

Terms and Conditions

Prices:

All prices in this web site are current as of January 1st 2015, but are subject to revision without notice unless quoted. A written quote will be effective for 30 days from date of quotation. Unless otherwise indicated.

Terms:

Subject to credit approval – NET 30 days

Orders over \$20,000:

50% prior to shipment

50% Net 30 days

Note: >ASS<. may ship products C.O.D., depending on your company's credit rating, references, and history. Mastercard, Visa, American Express are welcomed. For new customers, please call for credit application.

Delivery Schedule:

Delivery shown is based on available inventory, and engineering and production schedules at time of quotation. Actual delivery time will be confirmed at time of order placement.

Shipment:

F.O.B.: >ASS< Plymouth, MI U.S.A. The buyer must make all claims of shortage or rejections within 10 days after receipt of the shipment.

Installation:

Unless otherwise indicated, customer is responsible for product/equipment installation. In all cases, customer remains responsible for proper installation and guarding in accordance with applicable OSHA, federal, state, local, and other applicable regulations.

Warranty:

Warranty varies by product. Contact us for specific warranty specifications. Damage, due to improper electrical or mechanical applications, voids any warranty. Upon written notification of defect, within the warranted period, >ASS< will approve pre-paid shipping of the product to our factory for inspection, repair, or replacement. Repair or replaced items are returned to the customer at no charge. Returned product must be properly packaged by the customer to prevent damage.

Limitation of Liability:

>ASS< End of Arm Tooling's liability is limited to repair or replacement of the product, or refund of the purchase price. >ASS< shall in no event be liable for loss of business or profits, or any consequential downtime or damage arising from the use of >ASS< products. >ASS< shall in no event be liable for loss of business or profits, or any consequential downtime for shipments with products requiring engineering. (Shipping dates are subject to change based on engineering or manufacturing requirements, or other circumstances beyond our control).

Returns:

There are no restocking charges for catalog items if they are returned in the same condition as it was shipped from >ASS<. Built to order, customized, and non-standard >ASS< products may be returned, and may be subject to a re-stocking charge which will be negotiated prior to return. Altered >ASS< products changed by the customer may or may not qualify for return. A material return number must be obtained before any returned items will be accepted by >ASS<. All returns must be freight pre-paid, and suitably crated by the customer to prevent damage. Return items to: >ASS< End of Arm Tooling 1325 Goldsmith, Plymouth, MI 48170